Accessibility Statement

Policy Statement

This accessibility statement applies to the Operam website.

We want as many people as possible to be able to use this website. This means you should be able to:

- change colours, contrast levels and fonts using browser functionality
- zoom in up to 200 per cent without the text spilling off the screen
- navigate most of the website using just a keyboard
- navigate most of the website using speech recognition software
- Interact with most of the website using a screen reader - including recent versions of Job Access with Screen (JAWS), Non-Visual Desktop Access (NVDA) and VoiceOver.

We also try to make the website text as simple as possible to understand.

If you have a disability, search *AbilityNet* for "how to" guides to adapt your phone, computer or tablet to make easier to use.

Accessibility of this website:

We are aware from accessibility reports that parts of this website are not fully accessible in accordance with the Web Content Accessibility Guidelines (WCAG) version 2.2 AA standard.

Parts of the website that are not fully accessible include:

- Some online forms that are not easy for screen readers to navigate
- Some links and images that are not self-explanatory to screen reader users
- Links to websites or software that we do not own or manage and so cannot guarantee their accessibility

We are working to address these issues as part of an ongoing process to improve the accessibility of this website.

What we are doing to improve accessibility:

- Consider accessibility for all website content every time
- Make accessibility everybody's responsibility
- Where possible research with disabled users
- Maintain an *Accessibility Assessment Log*
- Carry out regular accessibility audits and testing
- Design and build to our policy commitment: Level WCAG2.2 AA

To make this happen we have set up a cross functional accessibility working team to make sure that accessibility remains at the core of everything we do.

This website accessibility will be reviewed on a regular basis and we will update this accessibility statement with any relevant changes.

Feedback and contact information:

We are committed to making this website as accessible as possible therefore we welcome any comments, suggestions or feedback including:

- Issues with accessing information or using this website
- An accessibility problem not listed on this statement

Please send any comments, suggestions or feedback to *accessibility@operamms.com*

Preparation of this accessibility statement:

This statement was updated in March 2024.

The next test is scheduled for August 2024 using a sampling approach based on most critical items and will be conducted by our accessibility working team.

An updated statement will then follow.

Policy Area: **ED&I**	Version: **2**	Approved Date: **03/2024**
Title of Policy: **Accessibility Statement**	Approved By: **Rebecca Mason** **Compliance & Commercial Manager**	